



Quality

ABC Quality Rating and Improvement System
Review Summary for Tender Hearts Academy

Date of Visit: 2025-03-31

Provider Name: Tender Hearts Academy

Quality Assessor: Allyson Ellis

Program Details

Facility Name: Tender Hearts Academy

Facility Type: Child Care Center

CC Number: 21429

Contact Name: Lori Snipes

Phone Number:

Email Address:

Street Address: 2318 Cane Mill Road

City: Lancaster

County: Lancaster

Eligibility Requirements

Program Eligibility

1. 4.2.3 Written Policies

- ✓ All program eligibility items met.
- ✓ 4.2.3.a The program has a written Medication Policy and follows the policy item met
- ✓ 4.2.3.b The program has an Emergency Medical Care Policy and follows the policy item met
- ✓ 4.2.3.c The program has an Emergency Preparedness Policy and follows the policy item met
- ✓ 4.2.3.d The program has a Child Abuse and Neglect Policy and follows the policy item met
- ✓ 4.2.3.e The program has a Swimming Policy (if applicable) and follows the policy item met

Assessor Comments:

This facility does not participate in swimming.

- ✓ 4.2.3.f The program has a Transportation Policy (if applicable) and follows the policy item met
- ✓ 4.2.3.g The program has an Outdoor Time Policy and follows the policy item met
- ✓ 4.2.3.h The program has a Child Maltreatment Policy and follows the policy item met
- ✓ 4.2.3.i The program has a Prevention and Control of Infectious Diseases Policy and follows the policy item met
- ✓ 4.2.3.j The program has a Handling, Storage, and Disposal of Hazardous Materials and Biological Contaminants Policy and follows the policy item met
- ✓ 4.2.3.k The program has a Parental Access Policy and follows the policy item met

2. 5.1 History of Compliance

- ✓ All program eligibility items met.
- ✓ 5.1.b Program has a clear history of compliance item met
- ✓ 5.2 Group size is met in all classrooms item met