

South Carolina Department of Social Services
Office of Child Care Licensing
INSPECTION VISIT FORM FOR LICENSED CENTERS

Facility Name: Giggles Childcare
Permit #: 25058
Address: 3620 Pelham Road Suite 1A GREENVILLE, SC 29615

Date of Inspection: 5/20/26
Time of Inspection: 1:15
Type of Inspection: ☒ Annual ☐ Complaint
☐ Follow Up (Original Inspection)
Date: / /
Reason for Follow up:
☐ Pending Deficiencies
☐ Self-Reported Incident

Telephone #: 864-252-4252 Any changes in contact info (Phone/Email/Fax)? ☐ Yes ☒ No

Center Director/Designee: Denise Ann Oakley

Change in Ownership or Director? ☐ Yes ☒ No If yes, Name:

Maximum number of children: 91

Building 1: 91/40

Building 2:

Building 3:

Maximum number of infants: 40

☐ 24 months ☒ 30 months ☐ I-4 facility

Infants are in designated rooms? ☒ Yes ☐ No ☐ N/A

Items posted in public view: ☒ License ☒ Menu ☒ Ratio Chart (All classrooms)

Does facility transport children? ☒ Yes ☐ No ☐ N/A

ABC Quality Yes

Head Start ☐ Yes ☒ No

Public Schools ☐ Yes ☒ No

Overnight Care? ☐ Yes ☒ No

Hours of Operation: M- 7:30AM- 7:00PM T- 7:30AM- 7:00PM W- 7:30AM- 7:00PM Th- 7:30AM- 7:00PM F- 7:30AM- 7:00PM

MANAGEMENT, ADMINISTRATION & STAFFING 114-503

SUPERVISION 114-504

	C	N	N/A		C	N	N/A
Staff files are in compliance H(1-7)	☐	☒	☐	Adequate supervision throughout facility A(1-2)	☒	☐	☐
Training hours up-to-date K(5)(b-c)	☒	☐	☐	Facility following tracking of children procedures A(3)	☒	☐	☐
At least 1 person with CPR & 1 st Aid on the premises K(5)(h)	☒	☐	☐	Ratios adequate in all classrooms and on playground B, C	☒	☐	☐

HEALTH, SANITATION & SAFETY 114-505

	C	N	N/A		C	N	N/A
Children's faces/hands are clean B(1)	☒	☐	☐	Proper diaper changing practices were observed F(1-16)	☒	☐	☐
Medicine and harmful items labeled and stored properly D(2)	☐	☐	☒	Proper handwashing practices were observed G(4)	☒	☐	☐
First Aid kit in facility and in vehicle if transport E(1), I(1)(g)	☒	☐	☐	No smoking/consumption of alcoholic beverage A(3)	☒	☐	☐
Current Emergency Preparedness Plan H(3)	☒	☐	☐	Emergency Medical Plan C(1)	☒	☐	☐

PHYSICAL SITE 114-507

BUILDING	C	N	N/A	PLAYGROUND	C	N	N/A
Ventilation and lighting & sufficient A(2)(a-d), (4)	☒	☐	☐	Playground equip. safe & firmly anchored B(7)	☐	☐	☒
No strangulation/choking/suffocation hazards A(5)(g)	☒	☐	☐	Adequate cushioning material; at least 6ft fall zone B(9)	☐	☐	☒
Ceiling, floors, windows, doors free from hazards A(5)(d)	☒	☐	☐	Fencing/safety barriers 4ft. in height, in good repair B(4)	☒	☐	☐
Building(s) temp between 68-80°F A(7) If no, close in 4 hrs	☒	☐	☐	Outdoor space free from hazards and litter B(2)	☒	☐	☐
Facility free from pest problems (Insects, rodents) A(8)(b-c)	☒	☐	☐	RESTING	C	N	N/A
All potentially harmful items including cleaning supplies, flammable products, poisonous, toxic, hazardous and materials are labeled and stored in locked area out of children's reach. Bio-contaminants are disposed of properly. A(5)(c) (e), A(8); E(1),(4)	☒	☐	☐	Play Pens observed C(4)	☐	☐	☒
Electrical outlets are securely covered A(11)(c)	☒	☐	☐	Cribs meet federal standards (reviewed certificate) D(1)	☒	☐	☐
Sink area has running water A(12)(d)	☒	☐	☐	Cots, mats, cribs labeled or charted for each child D(2)	☐	☐	☒
Soap and disposable towels available at sink A(12)(i)	☒	☐	☐	PROGRAM 114-506	C	N	N/A
Furniture, toys & equipment are clean and in good repair C(1)	☒	☐	☐	Written, planned, daily program of activities that is developmentally & age appropriate observed A(1-3)	☒	☐	☐
Furniture, toys & equipment meets the CPSC standards C(2)	☒	☐	☐	Positive, non-abusive discipline practice B(1)	☒	☐	☐
Healthy animals, not permitted if allergic E(4)	☐	☐	☒		☒	☐	☐
Other environmental allergies (Policy #120)	☒	☐	☐		☒	☐	☐

MEAL REQUIREMENTS 114-508

	C	N	N/A		C	N	N/A
Meals & snacks in compliance with USDA A(1)(b)	☒	☐	☐	Round, firm foods are not offered to children under 4 yrs. old, unless properly cut to prevent choking risk A(3)	☒	☐	☐
Clean, wholesome, unspoiled, properly labeled food A(4)	☒	☐	☐	Food stored & handled properly D(1)	☒	☐	☐
Food preparers have proper hair restraints B(5)	☒	☐	☐	All cleaning & poisonous items stored away from food D(8)	☒	☐	☐
Refrigerators have thermometers temp under 45°F D(2-3)	☒	☐	☐		☒	☐	☐
Prevention and response to food allergies A(9-10)	☒	☐	☐		☒	☐	☐

INFANT CARE 114-509

TRANSPORTATION 114-505 I

	C	N	N/A		C	N	N/A
Infants are placed on their back to sleep A(5)(a)	☐	☐	☒	Vehicle has proper safety restraints & in good repair I(1)	☒	☐	☐
No bottles propped or given in cribs or on mats A(3)(c)	☒	☐	☐	Checklist for loading/unloading children reviewed (2)(d)	☒	☐	☐
Food for toddlers cut in pieces 1/2 inch or less A(3)(k)	☐	☐	☒	Driver's (valid) driver's license reviewed (1)(f)	☒	☐	☐
Food for infants cut in pieces 1/4 inch or less A(3)(j)	☐	☐	☒				
Crock pots, bottle warmers, are inaccessible to children, No microwaving of beverages observed A(3)(d)	☐	☐	☒	C-Compliant with Regulation			
Cups and bottles labeled with child's name & used only by that child A(3)(a)	☒	☐	☐	N-Noncompliant with Regulation			
				Violations noted at the time of visit ☒ Yes ☐ No			
				Any violations corrected onsite ☐ Yes ☒ No			
				DSS Form 2910 needed ☒ Yes ☐ No			

Signature of Director/Operator/Designee: Denise Ann Oakley

Date: 5-20-2026

☐ Refused to sign

Signature of Child Care Licensing Specialist: [Signature]

Date: 5/20/26

Revised February 2025

Division of Early Care and Education
Deficiency Correction

NAME OF PROVIDER/OPERATOR Giggles ChildcarePERMIT # 25058

Deficiency Cited	Corrective Action Needed	Expected Date of Correction
Education verification needed on new staff person (did not effect ratios)	Director shall provide documentation of caregivers education	Upon receipt of citation letter
Proof that caregiver has tested free from TB needed	Director shall provide documentation of TB test	Upon receipt of citation letter

Providers/Operators are required by regulations and statutes to be in compliance at all time.

Licensing Specialist Susan R. Beattie Date 5-21-2026